## Hands-On Recruitment: Resources and Reminders

Michael Eglash

# Effective Recruitment on Campus

Jared Glosser, Senior IACT Coordinator, University of Florida Matal Camille, IACT Coordinator, Northeastern University

## Data Management and Recruitment

Jared Glosser
IACT Director of UF to Israel
University of Florida



What would you do with a list of every Birthright Israel eligible student on your campus?



## Master Prospect List

Gather information on participants

Clean your list

## Hotlist

Pre-Registered

Expressed interest in upcoming season

Hotlist should be 1.5 X deposit goal

## From Hotlist to Deposit

- Track your hotlist once applications open
- Your hotlist should be the easiest students to convert into deposits
- If you are scrambling to put a hotlist together after registration opens ... IT'S TOO LATE

### Thank You

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### Registration: In Action



#### **Best Practices:**

- Coffee dates
- Tabling
- \$\$ Incentives
- Utilizing Hillel events, (table fliers)
- Newsletter

#### Competition:

- Co-Op program & Jobs
- Summer 1 & 2
- National trips

#### Alumni leveraging:

- BRI Intern circles
- Reminders at events for new leads
- Greek life

#### Share friends:

Intern outreach

### Social Media Campaigns



















Maybe you'll remember your NEU freinds But you'll never forget Your Birthright family



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#### Interns:

- 8 Interns (Alumni from December bus)
- Campus & Co-op
- Underclassmen circles
- Relationship & Reward
- Bus communication for potential leads
- Maximize Greek life affiliations
- Underclassmen Intern team use <u>'acclimation'</u> to campus as a TOOL to gain interest.

"It's a really easy way to make 40 new friends and some great memories to have back on campus"

- Bi-weekly meetings with dinner acted as a small reunion
- Distributed leads responsibility
- Campus mapping

### Post-trip & Pre-trip







#### Pre & Post trip program ideas:

- Paint Your Israel Night
- Israeli Movie night
- Tu'Bishvat Making the Desert Bloom (JNF Colab)
- Guest speakers: Building a Better society: Lian Najami
- Birthright Hebrew workshop
- Good Deeds Day
- Rugelach Registration night
- Birthright Orientations (2)
- Birthright Shabbat
- Israel Shabbat
- Bubbles & Birthright
- Bagels & Therapy Dogs
- Freshfest Birthright Session (Students & Parents)
- Registration opening Party
- Apple Picking for High Holidays
- Bus Reunions & BICEP
- Knafeh Bake-off
- Let's talk 'Tachles' (LTT)/ Israel Deep dives

# Tracking & Measurements





#### Recruits:

- Google docs of leads with Interns
- Share Some Friends doc
- List of prospects for future season

#### Engagement results:

- Two filled tables every shabbat of Winter 17 Alum (20+ Students )
- Celebrating Student Talents and giving them ownership of being part of Hillel
- IACT X series alumni participation
- 23% rise in winter trip registrations
- 89% rise in summer trip registration
- 50% BRI Internship growth

## Something Out of Nothing: Creating and Supervising a Successful Sales Team

Danielle Neeman, *IACT Coordinator, Boston University*Tara Levy, *Senior IACT Coordinator, University of Miami* 

# Creating and Supervising a Successful Team for Birthright Recruitment

Danielle Neeman

IACT Campus Coordinator

Boston University

August 15, 2018

IACT Summer Conference







# What are your students looking for?

- What are the goals of the internship?

- Work experience
- Social opportunities /interactions
- Education
- Networking opportunities



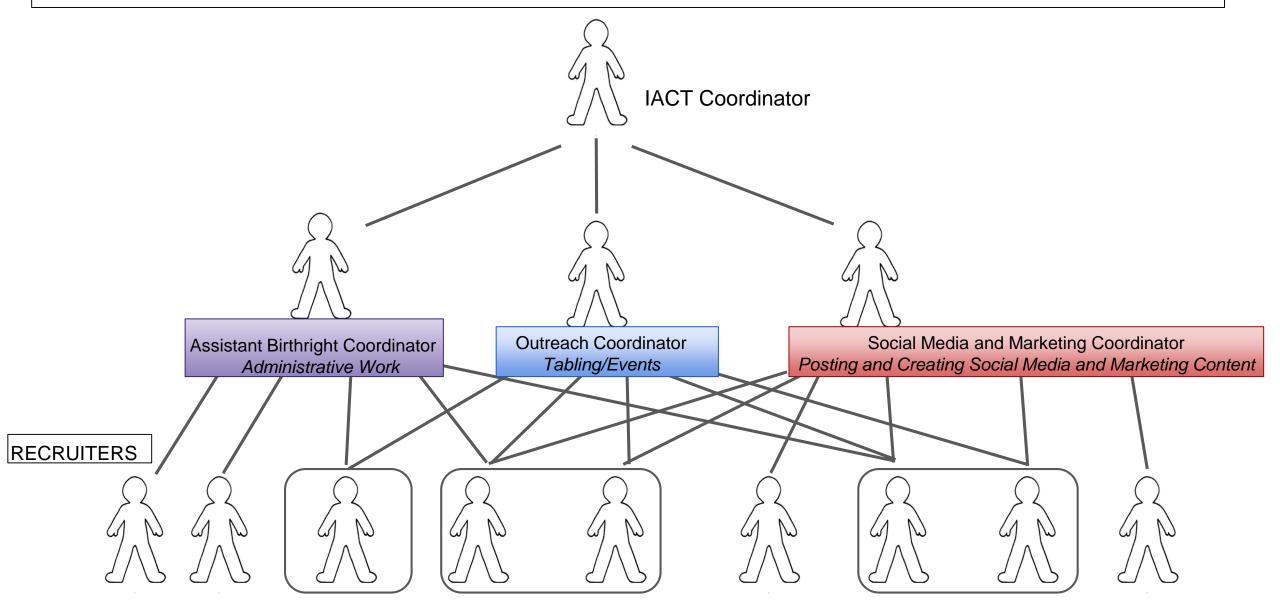
- Actively and regularly engage alumni
- Preserve social dynamics created on the trip
- Provide alumni with opportunities for professional development
- Opportunities to meet other alumni/eligible students

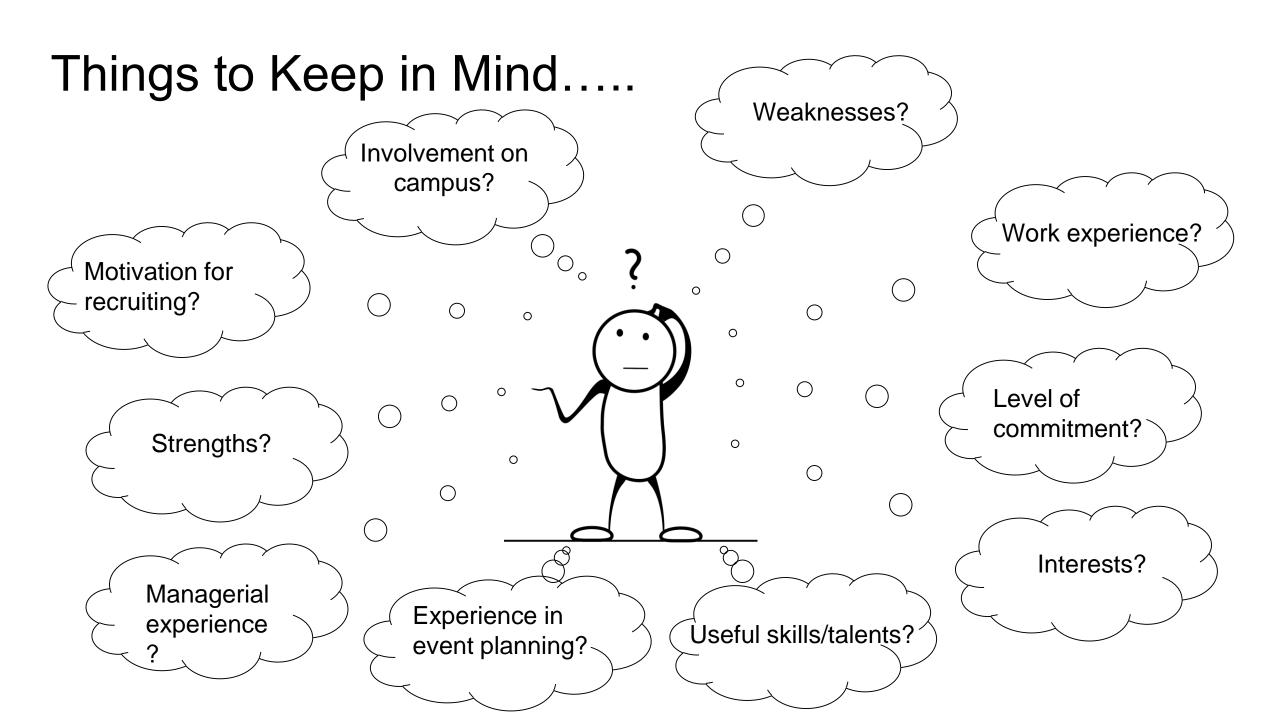
#### What Needs to Be Done?

- 1. Tabling on campus
- 2. Networking/tabling at events
- 3. Coffee Dates
- 4. Calling/emailing/texting eligible students
- 5. Administrative work
- Facebook/Instagram/Snapchat and other marketing ads



### The Job Breakdown: Delegating Responsibilities





### **Training Recruiters**

#### **Everyone**

- Icebreakers
- Eligibility
- What to do if someone is interested
- How to submit hours
- Go through recruitment handbook
- Sales Funnel
- Meet coordinators
- Network mapping

### Administrative Work

- Understanding outreach lists
- Understanding our CRM
- Overall recruitment strategy

#### **Outreach**

- Understanding our CRM
- Hot, warm, cold leads
- How to handle pain points
- Role playing recruitment scenarios
- Create first week leads list
- Go over excel outreach sheets
- Weekly check in with me & outreach benchmarks
- Arranging event/tabling

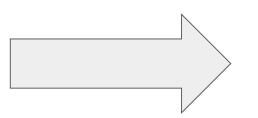
## Social Media & Marketing

- Overall marketing message
- Themes?
- Imagery
- Outlets: snapchat,
   IG, FB, poster,
   website, etc.
- Media: pictures, videos, boomerang, testimonials, etc.
- Creative brainstorm
- Assignments
   (Based off student interest. Students are also welcome to combine with class

## How do we get here?

Motivation & Compensation







- Start building relationships and student/staff dynamic on the trip
- Get to know them
- Build trust and rapport
- Let them get to know YOU

- Paid hourly
- Points for outreach:
  - Total # of students reached
  - Total # of students on trip



### Challenges...and how to handle them

A student has a project and can only commit 1 hour instead of 10/week!

It's overwhelming...there are too many people to keep track of!

I need someone to table/work an event and no one is willing to....

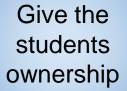
Be flexible with students and be prepared to have back ups to take over tasks.

Reassess the hierarchy...can any other task be delegated?

Offer a higher hourly rate for <u>just</u> that time to make it more appealing... suddenly people will have time.

Preserve trip dynamics

Makes life











There's always someone to help out

Guide students through their own Jewish journeys

"2 for 1" posttrip engagement recruitment





By: Tara Levy

Senior IACT Coordinator at University of Miami Hillel

## WHY DO WE NEED INTERNS?



- Information comes from the ground
- Can talk about their experiences
- Helps keep us motivated
- Great resources

## RECRUITING YOUR TEAM:



## What are you looking for?

- Students you have a connection with.
- Students who are well connected on campus.
- Birthright rockstars!
- What else?

# DEPLOYING & TRAINING YOUR TEAM:



How do you train your team?

- Teach them the lingo
- Encourage group initiatives and individual projects
- Mentor along the way
- Design intern teams and designate Senior
   Interns

# MOTIVATING & REWARDING YOUR TEAM:



- Intern of the week
- Initiate a bonus structure
- Celebrate victories
- Be on their team
- Treat them like leaders
- Give them personal attention

## RETAINING YOUR TEAM:



- -Make them a priority throughout the semester
- -Let them know their voice matters to you
- -Use futuristic language Example: "Next semester I want to try this" "For the spring, would you be up for this?"

# Getting the Job Done – Your Role, Role Playing

Brooklyn Michalowicz, *IACT Coordinator, Columbia University*Cydney Goldberg, *Senior IACT Coordinator, Ohio State University*Omer Hit, *Senior IACT Coordinator, NYU*Tara Levy, *Senior IACT Coordinator, University of Miami* 

# BIRTHRIGHT SCENARIO ROLE PLAYING

Brooklyn, Omer, Tara, Cydney, Nikki

# Share Your Recruitment Plans – Concurrent Sharing Sessions

Lauren Cohen-Fisher, Senior IACT Coordinator, Harvard University

## Transforming the Campus

Eric Fingerhut, CEO, Hillel International

# The Pre-Trip Experience – Orientations and Pre-Trip Activities on My Campus

Cydney Goldberg, Senior IACT Coordinator, Ohio State University
Amarya Weinberger, IACT Coordinator, Brown University

### Pre-Trip Programing

Amarya Weinberger Goldberg Brown RISD Hillel University Cydney

Ohio State

Pre-Trip Programming Brown and RISD



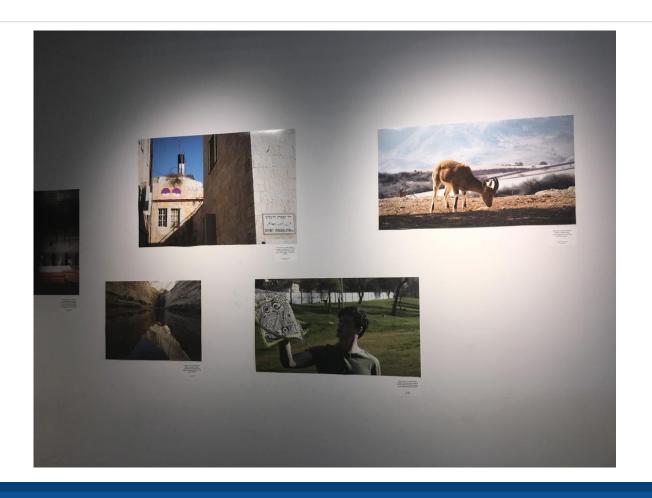


#### **Events: Photo Gallery Opening**



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#### **Events: Orientation**







#### **Events: Lunch and Learn**





#### **Events: Shulchan Ivrit**



#### **Events: Shabbat**



# 14,618,614

Students you could impact with your programing



# Thanks!

Any questions?

## Highlighted Post-Trip Programming Opportunities

Gift of Life

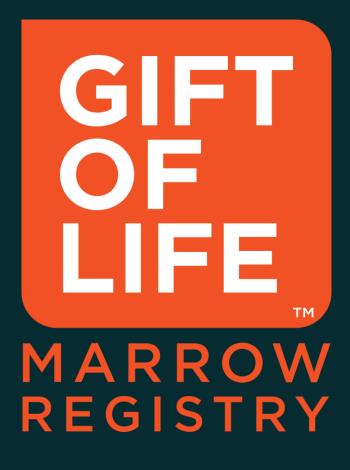
Russell Lowe, Gift of Life

**Israel on Campus** 

Matt Hoffman, Israel Campus Roundtable, CJP

**Jewish Life & Learning – Shabbat Challenge** 

Shoshana Gibbor, Senior IACT Coordinator, MIT



**IACT & Gift of Life** 

#### WHAT IS GIFT OF LIFE?



- One of the world's leading bone marrow and stem cell registries
- Finds healthy donors for patients battling blood disorders and in need of a life-saving match.
- Part of the World Marrow Donor Association



#### **IACT Success Stories**

- 15 Recruitment Drives
  - 336 Drives
- Rutgers, U of A, University of Vermont, UTexas, Boston, UMass Amherst



#### Partnership Opportunities

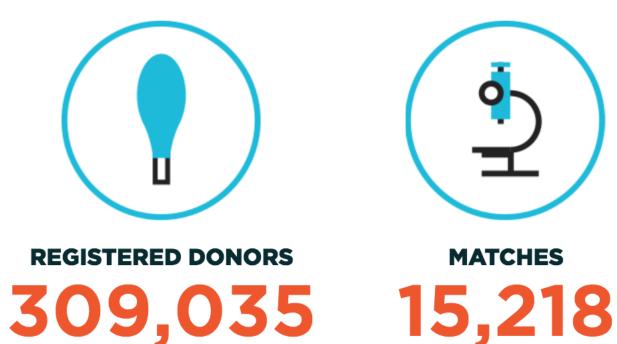


- Swabbat (The Great Shabbat Challenge)
  - Sukkah Swabbing
    - Food Trucks
  - Degy Entertainment





#### **GOL STATS**









#### Gift of Life and Taglit Birthright Israel

- Since 2004, Gift of Life has partnered with Birthright to offer participants a way to Pay it forward
- Gift of Life representatives visit
   Birthright tour groups to explain
   the mission to cure blood cancer
   and offer the opportunity to join
   the registry with a simple cheek
   swab





#### GIFT OF LIFE CAMPUS AMBASSADOR PROGRAM

- Enlisting college students across the country to educate and swab their peers
- Providing students the extraordinary opportunity to become lifesavers
- Focus on recruiting young donors between the ages of 18-22





#### **Match Madness**

- Match Madness is an initiative that aims to recruit as many college students into the bone marrow registry as possible during the month of March
- The last two years of Match Madness drives resulted in over 10,000 donors registered, 19 matches found, and 4 life-saving transplants
- Our goal for March 2018 is to swab 7,000 donors!



#### **Steps For Life Events**







All you have to do is sign up to host a Dinner, pick up

your Shabbat package, and have a fun Friday dinner with your friends.

So, are you up for the

challenge?

ALL FREE

#### SHABBAT RITUAL GUIDE

The meaning of the Sabbath is to celebrate time rather than space. Six days a week we live under the tyranny of things of space; on the Sabbath we try to become attuned to holiness in time. It is a day on which we are called upon to share in what is eternal in time, to turn from the results of creation to the mystery of creation; from the world of creation to the creation of the world.

— Abraham Joshua Heschel, The Sabbath

בָּרוּך אתה אדֶנִי אֱלֹתִינוּ מֶלֶךְ הַעוֹלֶם אשָׁר קּדְשָנוּ בִּמצְוֹתִיוּ נְצוְנוּ לְהַדְלִיקְ נָר שֵל שבִת

Baruch ata Adonai, Eloheinu Melech ha-olam, asher kidshanu b'mitzvotav vitzivanu l'hadlik ner shel Shabbat

OVER THE CANDLES

Blessed are You, God, Ruler of the universe, who sanctified us with the commandment of lighting Shabbat candles.

BLESSING WINE
OVER THE KIDDUSH

בָּרוֹךְ אַתָּה אַדָּנִי אֱלֹהֵינוֹ מֶלֶךְ הַעוֹלָם בּוֹרֵא פְּרִי הַגָּפֶן

Baruch ata Adonai, Eloheinu Melech ha-olam, boreh p'ri hagafen

Blessed are You, God, Ruler of the universe, who creates the fruit of the vine.

בָּרוּך אַתָּה אַדָּנִי אֱלהֵינוּ מֵלֵּךְ הַעוֹלָם הַמוֹציא לֵחם מן הַארץ

BLESSING CHALLAH
OVER THE HAMOTZI

Baruch ata Adonai, Eloheinu Melech ha-olam, hamotzi lechem min ha'aretz.

Blessed are You, Lord our God, King of the universe, who has brought forth bread from the earth.

BIRTHRIGHT CHALLENGE

